

Digicel Message Hub

With 99.9% SLA, cloud hosting, plus dedicated local account & service support - Digicel Message Hub is the secure & reliable choice.

Platform Highlights

- Marketing – Push promotions & information to customers with near real-time campaign management & reporting
- Integration – Use our APIs to integrate back end systems to connect customers to our platform
- Notifications – Automate notifications that support your business process
- Customer services – Manage call centre costs & volumes by providing customers with near real-time information, alerts & updates
- Event management – Co-ordinate & manage activities in multiple locations across different mobile operators

Digicel Message Hub provides your business with a range of enterprise level messaging solutions to support corporate messaging needs. At its core, Digicel Message Hub is a cloud based messaging platform that connects your business to an enterprise messaging solution. Digicel Message Hub can be setup to function standalone, or integrated with your existing tools, providing your business with an API-deployed SMS messaging solution.

Features

Digicel Message Hub basic functions includes the following:

Email2SMS

The simple and cost effective way to enable enterprise SMS to your corporate environment. Communicate with your staff and customers via SMS using your existing email service.

Web2SMS

Communicate with your customers internationally via SMS using a web browser

Mobile Gateway API

A robust international messaging gateway. Allows you to integrate the SMS messaging solution into your own software applications.

A range of additional functions are available to enhance your basic solution:

Campaign Manager

A reliable and easy to use SMS broadcast solution. Communicate with individuals or large groups at the touch of a button. You have the ability to personalise communications and set rules for broadcast times.

Two Factor Authentication (2FA)

Provides the security of logins and transactions, without the need for new and expensive hardware.

Works across both Web and Mobile Applications, SMS 2FA generates a one-time pin code from the platform that requires both primary password and the users mobile phone to authenticate.

Get started today

To learn more about how your business can benefit from Digicel Message Hub solutions and to explore the full range of functions available, contact your Digicel Message Hub Account Manager

