

Sending Hours

Control When Your Business Communicates

Only contact customers during business hours

Prevent messaging at undesirable times of the day, by setting your business sending hours.

- Set sociable hours that meet your customers' needs
- Automatically queue messages when attempting to send outside of hours
- Queued messages are released at the start of the next sending window

Prevent sending on certain days of the year

Restrict your applications from sending on any day of the year.

- Match sending times to your business rules
- Never accidentally disturb customers on public holidays again

Temporarily pause when sending large campaigns

Pause sending from your account, to review and delete messages.

- Review queued messages before releasing them
- Built in safeguards prevent queues being indefinitely paused

To learn more about Sending Hours and how to leverage its benefits on our messaging platform reach to pacificsms@digicelpacific.com or your Account Manager.

